

About Us

- Fourth Dimension Systems with its strong brands, has a long success story that spans over 25 years - shaped by an innovative spirit, a quest for quality, client focus and dynamism in fulfilling the promised standardized IT business solutions in almost every sector we go through.
- FDS provides various pioneered and trusted service packages that support your IT business management in the scope of network management, ITSM, Cybersecurity, Endpoint Protection, and Customer Service Experience.

Mission, Vision



Deliver cost effective value propositions to our customers through our expertise in IT solutions



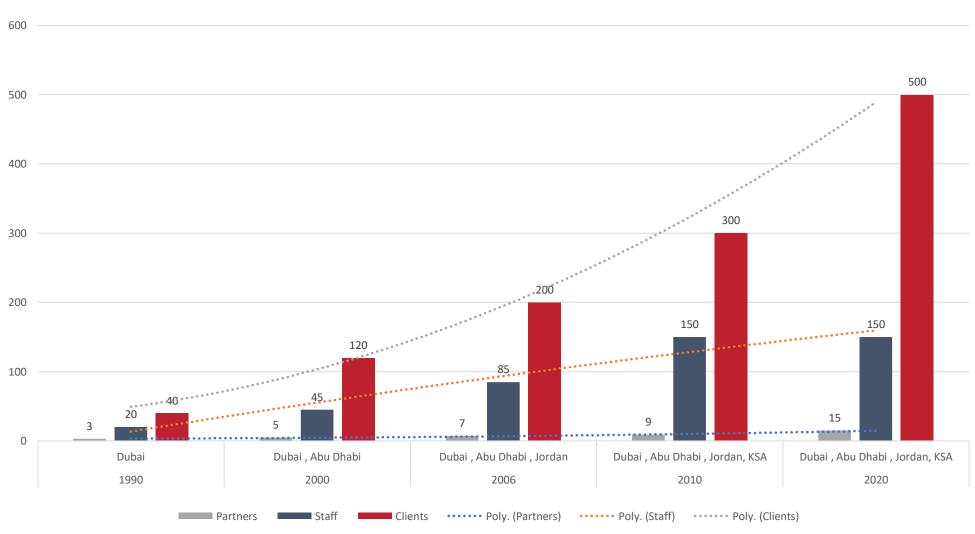
Deliver innovative and scalable IT solutions which add value to our client's business. We are stepping ahead with the vision of becoming a leader in IT industry.



Focus on investing in innovative new technologies, growing our local presence and increasing our market share along with help other organizations to transform into digital enterprises

Our History





Our Locations



Jordan Office

Tel : +962 6 5532900 Fax : +962 6 5522401

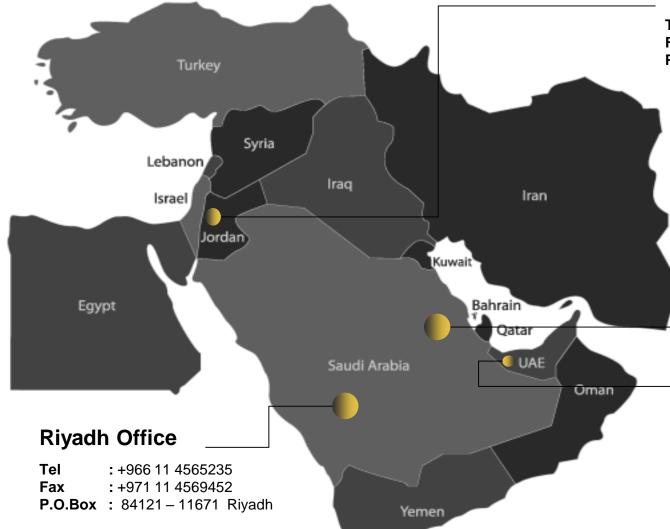
P.O.Box: 7603 – 11118 Amman

Abu Dhabi Office

Tel : +971 26443367 Fax : +971 26443368 P.O.Box : 33078 – Abu Dhabi

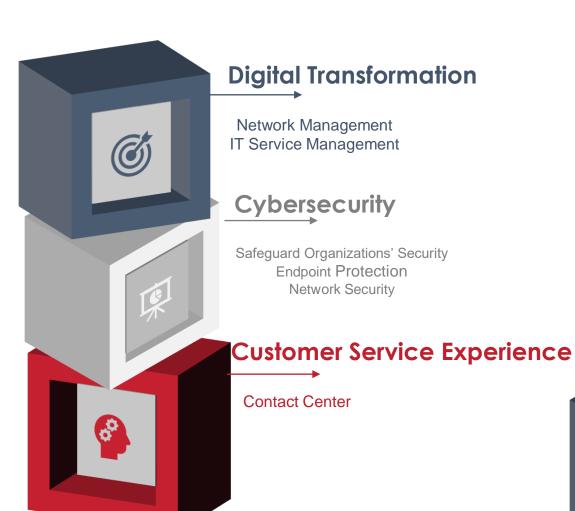
Dubai Office

Tel : +971 43024000 Fax : +971 43024040 P.O.Box : 8070 - Dubai



Software Solutions Concept





Monitoring and Diagnostics

Network Performance

Partnership



Security



Digital Transformation



Customer Service Experience

We work with our global strategic partners to leverage their extensive technology portfolios to ensure the delivery of world-class solutions that deliver real and tangible business benefits to clients across almost all markets and sectors.

Software Solutions Concept

01

Network

- DLP and forensics visibility
- Web and email security
- Network access control
- NGFW
- IPS
- IDS
- ATP
- Network visibility

02 Data

- Security and threat intelligence
- Database auditing and monitoring
- User behavior analytic
- IOT and big data
- Application performance monitoring

03 Applications

- Vulnerability management
- File integrity monitoring
- And change control
- Secure remote access
- Cloud security
- Application performance monitoring



- Data classifications
- and encryption
- Incident detection
- And prevention
- Identity management
- Total end point protection

Software Solutions Concept

05 Standards

- ISO 27001
- ISO 20000
- ISO 22301
- PCI DSS
- ISO 18295

of Framework

- COBIT
- ITIL
- GDPR
- TOGAF
- Devops

07 Automation

- Full ITSM
- GRC
- Proactive Noc/ Soc
- DR workload
- Automation
- Digital transformation

::*LogRhythm*

LogRhythm helps busy and lean security operations teams protect critical data and infrastructure from emerging cyberthreats.

- NextGen SIEM Platform
- LogRhythm Cloud
- UserXDR
- MistNet Network Detection and Response (NDR)

Delinea

Formed from established leaders in Privileged Access Management – Thycotic and Centrify.

Delinea is a leading provider of cloud-ready privileged access management (PAM) solutions that empower cybersecurity for the modern, hybrid enterprise.

- Protect Critical Data
 - PAM
- Secure Sensitive Code
- Secure Endpoints and Devices
- Control Cloud Access

Trellix

Trellix (formerly FireEye and McAfee Enterprise) is a privately held cybersecurity company founded in 2004.[2] It has been involved in the detection and prevention of major cyber attacks. It provides hardware, software, and services to investigate cybersecurity attacks, protect against malicious software, and analyze IT security risks.

- Cyber Security Hardware and Software
- Local Sandboxing
- Email Security
- Endpoint Security
- File Security
- Cross Vendor Management Interface
- IT security Consulting ServicesIncident Response
- Vulnerability Testing
- Preparedness Assessment



Using advanced AI learning, Trend Micro stops ransomware so you can enjoy your digital life safely. It also protects against malware, online banking and shopping threats and much more. Top rated by industry experts, Trend Micro Security delivers 100% protection against web threats.

- XDR (EDR + MDR)
- Deep Security
- Intrusion Prevention
- Smart Protection Endpoint Security Suite
- Threat Intelligence

FORCEPOINT

Forcepoint, an American multinational corporation software company headquartered in Austin, Texas, that develops computer security software and data protection, cloud access security broker, firewall and cross-domain solutions.

- Data Loss Prevention (DLP)
- Cloud Access Security Broker (CASB)
- Web Security
- Email Security
- Next Generation Firewall (NGFW)
- Behavioral Analytics (UEBA)



SolarWinds Corporation is an American company that develops software for businesses to help manage their networks, systems, and information technology infrastructure. A SolarWinds product, Orion, used by about 33,000 public and private sector customers, was the focus of a large-scale attack disclosed in December 2020.

- Network Management
- Systems Management
- Database Management
- IT Service Management
- Application Management
- IT Security



Map and protect all assets – IT, OT, IoT, IoMT – on your network.

Forescout helps the world's largest and most trusted organizations manage their cyber risk through automation and data-powered insights.

- IoT Security
- Network Access Control
- OT Security
- ICS Visibility & Threat Detection
- Zero Trust
- Network Segmentation
- Security Automation
- Asset Inventory
- Device Compliance



ESET was founded in 1987 when Miroslav Trnka and Peter Paško, authors of antivirus software NOD, partnered up with Rudolf Hrubý. They adopted ESET, the Slovak name of the Egyptian goddess of health, marriage and love, as the company name.

- Home/home office
- Remote Administrator
- SysRescue Live

ivanti

Ivanti finds, heals and protects every device, everywhere – automatically. Whether your team is down the hall or spread around the globe, Ivanti makes it easy and secure for them to do what they do best.

- Patch Management
- Ivanti Unified Endpoint Management
- Zero Trust Security
- ITSM
- Device Control
- Application Control
- Desktop and Server Management



Gartner has positioned BMC as a Leader for the eighth consecutive year in Gartner's 2021 Magic Quadrant for IT Service Management Tools for its BMC Helix ITSM solution.

- Multi-Cloud Management
- Automation & DevOps
- Security & Compliance
- IT Optimization
- Service Management Excellence
- AI & Machine Learning

GENESYS

Genesys, or Genesys Telecommunications
Laboratories, Inc., is an American software company
that sells customer experience (CX) and call center
technology to mid-sized and large businesses.[3] It
sells both cloud-based and hybrid cloud software.

- Genesys Multicloud CX
- Genesys Cloud CX
- PureConnect
- Genesys DX

Our Most Popular Services



FDS is your one-stop provider of licensing, maintenance renewal, implementation, support, training and remote administration for network security, network management and call center products. We offer a wide range of cost effective services to facilitate your transition to a secured and managed network and more effective management of your IT organization and infrastructure.



Our valuable Clients



We are client-centric as client is the focal point of our organization. We provide advice and recommendations that are in the client's best interest. Every client whether big or small gets high level of personal attention. We strive to understand the client's problem by offering ideal solutions which have far reaching impact. A happy client is what makes us happy and we are proud to serve small and large business so far.

UAE

JORDAN

KSA









Thank you for trusting us FDS Family